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October 31, 2003

ATTORNEY DOCKET NO. 08561.0007
CUSTOMER NO. 22,852

Mail Stop Patent Application
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

New U.S. Patent Application
Title: IDENTIFYING SOLUTIONS TO COMPUTER PROBLEMS
IN MAIN SYSTEM BY SERVICE SYSTEM IN DISTRIBUTED
SYSTEM LANDSCAPE
Inventor: Thomas AREND

Sir:

We enclose the following papers for filing in the United States Patent and Trademark Office in connection with the above patent application.

1. Application - 44 pages, including 3 independent claims and 13 claims total.
2. Drawings - 15 sheets of drawings (Figures 1-15).
3. The filing fee is calculated as follows:

| | | | | | | |
|--|------------------|---|-------|--------------|--------|-----------|
| Basic Application Filing Fee | | | | | \$770 | \$ 770.00 |
| | Number of Claims | | Basic | Extra Claims | | |
| Total Claims | 13 | - | 20 | 0 | x \$18 | 0.00 |
| Independent Claims | 3 | - | 3 | 0 | x \$86 | 0.00 |
| <input checked="" type="checkbox"/> Presentation of Multiple Dep. Claim(s) | | | | | +\$290 | |
| Subtotal | | | | | | \$ 770.00 |

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4. A check for \$770.00 is enclosed. The fee includes:
\$770.00 filing fee.

**Applicant claims the right to foreign priority based on EP Patent
Application No. 02024533.8, filed October 31, 2002, in Europe.**

Please address all correspondence with respect to this application to:

Finnegan, Henderson, Farabow,
Garrett & Dunner, L.L.P.
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This application will be completed in accordance with 37 C.F.R. § 1.53(f) upon
receiving a Notice to File Missing Parts of Application.

Please accord this application an application number and filing date.

The Commissioner is hereby authorized to charge any additional fees due
and any other fees under 37 C.F.R. § 1.16 or § 1.17 during the pendency of this
application to our Deposit Account No. 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,
GARRETT & DUNNER, L.L.P.



By: _____
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Reg. No. 36, 532

CGG/MED:srd
Enclosures